

# Booking Terms – Blomlöfs Hotell Saltö

*Last updated: May 14, 2025*

## 1. Booking & Payment

When you book a room through our website, your reservation is confirmed instantly.

A confirmation email will be sent to you with all the important details.

Payment is made securely at the time of booking using **Stripe**. We accept **Visa and MasterCard**. All rates include VAT.

## 2. Cancellations & Refunds

You can cancel free of charge up to 6:00 pm on **the day before arrival on cancellable/refundable bookings**. For cancellations made later or in case of no-show, the full amount will be charged. You can cancel your reservation by calling us, or online using the link provided in the confirmation e-mail.

If your cancellation is eligible for a refund, the payment will be **automatically refunded to the same card used for booking**.

Need to reschedule? Just get in touch – we'll do our best to help.

## 3. Check-in & Check-out

- **Check-in:** from **3:00 PM**
- **Check-out:** by **11:00 AM**

Your personal code card will be sent to you via **email and SMS at 6:00 PM the day before your arrival**. The entry codes on the card will be visible at the time for check-in.

The codes give access to:

- The **hotel entrance** (4-digit-code)
- Your **room** (5-digit-code. The lock will be activated for your unique stay by using the longer startcode that's found on top of the code card. Please note that the #-sign must be pressed only once before entering the digits in the code. Otherwise it will fail to activate.)

## 4. Breakfast

Breakfast is served daily between **7:30 AM and 10:00 AM** in our cozy restaurant,

**Blomlöfs på Saltö**, located on the ground floor.

## 5. Damage & Responsibility

Guests are responsible for any damage caused to rooms, furniture, or the property due to negligence.

Costs for repairs or extra cleaning may be charged as needed.

## 6. Smoking & Pets

- **Smoking is not allowed indoors or in the common outdoor areas.**
- **Pets are not welcome** in the hotel.

A cleaning fee of **SEK 2,000** will apply in case of violation.

## 7. Your Privacy (GDPR)

We only collect the information we need to manage your booking and send important updates.

Your data is handled in line with the **General Data Protection Regulation (GDPR)** and will never be used for marketing or shared with third parties.

## 8. Force Majeure

We are not liable for delays or cancellations caused by events outside our control, such as power outages, severe weather, or third-party technical issues.



## Questions?

We're happy to help! Reach us anytime via **hotell-salto@blomlofs.se** or call **+46-455-817 58**. We look forward to welcoming you to the coast!